

27WON Shipping Protection Claim Form

Waiting on performance parts to arrive can suck, especially if that package is lost or stolen on its way over to you. Our goal is to expedite your claim quickly!

Please complete all applicable fields and we'll validate your claim within 48-72 hours in most cases.
Please note we must have all required documents in order to avoid delays.

Lost claims can be submitted after waiting 5–7 business days past the expected delivery date. Stolen package claims can be submitted immediately.

Instructions: Once completed, email this form to support@27won.com with subject line 'Shipping Protection Claim - Order #[Your Order Number]'.

Field
First Name:
Last Name:
Order Number:
Email Address:
Phone Number:
Shipping Address:
Date Order Placed:
Expected Delivery Date:
Carrier Used (UPS, USPS, etc.):
Tracking Number:
Type of Issue (Lost, Stolen):
Date Issue Noticed:
Description of Issue:
Have you checked with your neighbor, landlord, or apartment complex office (if applicable) to see if they have your package? (Yes/No):
Have you waited at least 5–7 business days past expected delivery? (Yes/No):
Additional Comments/Notes:
<i>For stolen package claims valued over \$250, proof of theft (such as a police report) are required before final processing of the claim.</i>
--- OFFICIAL 27WON USE ONLY ---
Claim Received Date:
Reviewed By:
Claim Status (Approved / Denied / Pending):
Replacement Order Number:
Resolution Notes:

